



Vacuum Products Division
Request for Return Form

Customer information
Company :
Address:
Contact Name:
Tel:
Fax:
Email:

Equipment
Product description
Agilent PartNo
Agilent Serial No
Original Purchasing Reference
Failure description
Type of process (for which the equipment was used)

Type of return
Non Billable
Billable
Exchange
Repair
Upgrade
Consignment/Demo
Calibration
Evaluation
Return for Credit

Health and safety
Substances (please refer to MSDS forms)
The product has been exposed to the following substances:
Toxic
Harmful
Corrosive
Reactive
Flammable
Explosive (*)
Radioactive (*)
Biological (*)
Oxidizing
Sensitizer
Other dangerous substances

Goods preparation
If you have replied YES to one of the above questions. Has the product been purged?
If yes, which cleaning agent/method:
Has the product been drained from oil?
I confirm to place this declaration on the outside of the shipping box.

I declare that the above information is true and complete to the best of my knowledge and belief.
I understand and agree to the terms and conditions on page 2 of this document.

Name:
Position:
Date:
Authorized Signature:

NOTE: If a product is received at Agilent which is contaminated with a toxic or hazardous material that was not disclosed, the customer will be held responsible for all costs incurred to ensure the safe handling of the product, and is liable for any harm or injury to Agilent employees as well as to any third party occurring as a result of exposure to toxic or hazardous materials present in the product.